



Elite Outdoor Lighting

Warranty Package

Thank you for choosing Elite Outdoor Lighting for the design and install of your landscape lighting system. We are grateful to have the opportunity to serve you and we are hopeful that this becomes a long-term partnership. Below you will find the details for your warranty package!

Lifetime Warranty

Coverage includes any transformer installed by Elite Outdoor Lighting. The warranty does not cover lightning strikes, acts of God, any problems caused by home electrical issues or service calls to reset circuit breakers or GFCIs.

If anyone other than an Elite Outdoor Lighting personnel access the transformers for any reason other than time adjustment, this warranty is void. Any additional fixtures that are added to the transformer that may cause the transformer to overload will void the warranty. Additionally, any fixtures installed to a transformer by a homeowner will also void the warranty.

Coverage also includes all brass and/or copper fixtures and well light fixtures installed by an authorized Elite Outdoor Franchisee (excludes bulb and quick connect).

Low voltage wire is also included in this warranty; with the exception of wire mistakenly cut by the property owner, other vendors, or an electrical shortage to the line due to something being driven, stapled, or manipulated into the wire lines. This warranty again does not cover lightning strikes, acts of God, or any problems caused by home electrical issues.

All residential outdoor lighting LED bulbs and electronics installed by Elite Outdoor Lighting are warranted for 5 years (with an additional life-time warranty

from Elite Outdoor Lighting). The bulb warranty applies only when replacement service is performed by qualified Elite Outdoor Lighting personnel.

If anyone else services the system or replaces the bulbs, no bulb warranty will be in effect from Elite Outdoor Lighting and you may also void your system warranty.

Use of incorrect bulbs can lead to system failures, including, but not limited to, fixture damage. Service calls due to problems associated with bulb replacements made by someone other than Elite Outdoor Lighting personnel will incur a service fee.

Any fixtures damaged by homeowner or third party will not be covered by warranty. This warranty does not cover lightning strikes, acts of God, or any problems caused by home electrical issues.

Lastly, all other fixtures including internal components installed by an Elite Outdoor Franchisee will be covered by the original manufacturer's warranty.

Five Year Warranty

All residential outdoor lighting halogen bulbs installed by Elite Outdoor Lighting are warranted for one year with normal use (dusk to midnight). Bulbs operated from dusk to dawn are warranted for six months. The bulb warranty applies only when replacement service is performed by qualified Elite Outdoor Lighting personnel.

If anyone else services the system or replaces the bulbs, Elite Outdoor Lighting's bulb warranty will no longer be in effect and you may also void your system warranty.

Use of incorrect bulbs can lead to system failure, including but not limited to, fixture damage. Service calls due to problems associated with bulb replacements made by someone other than Elite Outdoor Lighting will incur a service fee.

Glass lens covers with painted finishes installed by Elite Outdoor Lighting are also covered under this five year warranty. The warranty does not cover lost or stolen lens covers or scratches.

Glass lens covers that have been covered in mulch or other debris resulting in damage are not covered by this warranty.

All digital timers and photocells are covered for five years. There is no warranty on the bulb.

Additional Information

Additional maintenance plans are available upon request.

If at anytime you have questions or concerns about your warranty coverage or what it includes, please do not hesitate to reach out to your local franchise at the most convenient number listed below. Thank you again for choosing Elite Outdoor Lighting!

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